Terms & Conditions

Kurt Safari Co. are insured under SATIB Insurance Brokers. Public Liability cover amounts up to ZAR 20,000,000.00 per event.

General Terms:
- Price quoted is per person
- Min of 2 clients
- The hotels mentioned in the itinerary depend on availability at the time of making the booking. Should alternatives be used, they are of the same quality and standard.
- A full itinerary is provided on confirmation of services.
- It is compulsory to sign an indemnity form when entering all South African National Parks and private game reserves. More information can be found on the official SANPARKS website: sanparks.org
- We reserve the right to utilize the services of an alternative service provider.
- Please note that we cannot guarantee any specific animal sightings or interaction with animals as these animals are all in their natural habitat and wild. This also applies to any tour where we advertise interaction with animals in conservation projects.

Health:
- See your doctor regarding vaccinations and malaria prophylaxis

Travelling with children:
- Please note that children must be the appropriate age (according to accommodation stipulated) at the time of travel.
- Unless otherwise specified, children under 12 years of age qualify as child rate and 12 years of age and older as adult rate.
- If travelling with children under 8 years, this must be booked on a private basis.
- In order to qualify for children’s rates (when children’s rates are available), the child must be accompanied on the tour by an adult. Children under 8 years are only permitted on game drives on a private tour.

PAYMENT TERMS
Bookings will be confirmed once 50% Pre-payment has been made.
Full payment required 14 days prior to arrival

PAYMENT METHODS

Option 1: Bank Transfer
Payment shall be made in ZAR (South African Rand) into our account:
Account details will be provided on request

Option 2: VCS Online payment
Payments can be made via our Online payment gateway, details will be provided on the invoice sent.
** PLEASE NOTE: The customer will be liable for any bank charges.

CANCELLATION POLICY

60 days prior to travel: No Charge
30 days prior to travel: 50% Cancellation fee
15 days prior to travel: 100% Cancellation fee

Special cancellation terms may apply for certain products and services.